UPDATED INFORMATION

Medi-Cal Bulletin   **March 2002**

Allied Health Services   Medical Services
Pharmacy   Vision Care

Misuse of Benefits Identification Card
New Eligibility Message and Claim Requirements

Effective February 1, 2002, new Benefits Identification Cards (BICs) were issued with a new BIC ID number and issue date to approximately 2,000 recipients. When verifying eligibility for recipients who received these new cards, a new eligibility message, "For claims payment, current BIC ID number and date of issue required," will be returned by the eligibility verification system. The BIC ID number and card issue date are required on all claims for these recipients. Providers should verify eligibility during each office visit in order to receive the message and bill correctly.

If the BIC ID number and issue date are not on the claim for recipients whose eligibility transaction returns the message, "For claims payment, current BIC ID number and date of issue required," the claim will be denied with a denial message. The ID number and card issue date on the BIC must be entered on all claims as follows.

- Paper Claims:
  - <u>Medical Services and Allied Health Providers</u>: Enter the BIC ID number in *the Insured's I.D. Number* field (Box 1A). Enter the issue date in the *Reserved For Local Use* field (Box 19) of the claim. Identify the issue date in "mmddyy" format.

  - <u>Pharmacy Providers</u>: Enter the BIC ID number in the *Medi-Cal Identification No.* field (Box 5) of the *Pharmacy/Medical Supplies Claim Form* (30-1) or in the *Medi-Cal Identification No.* (Box 6) of the newly revised *Pharmacy Claim Form* (30-1). Enter the issue date in the *Specific Details/Remarks* area. Identify the issue date in "mmddyy" format.

  - <u>Vision Care Providers</u>: Enter the BIC ID number in the *Patient Medi-Cal I.D. No.* field (Box 4) and enter the issue date in the *Remarks* area. Identify the issue date in "mmddyy" format.

- CALPOS Pharmacy claims – Enter the BIC ID number in the Recipient ID field. The issue date must be entered in the Issue Date field per the current *Medi-Cal Point of Service Network Interface Specifications* for CALPOS pharmacy claims.

- Computer Media Claims (CMC) – Enter the BIC ID number in the Recipient ID field. The BIC Issue Date must be entered in the *Remarks* area. Identify the issue date in "mmddyy" format.

When referring restricted recipients to another provider, such as laboratories, indicate the BIC ID number and issue date on the referral. If a provider, such as a laboratory, receives a referral without a recipient's BIC ID number and issue date, the lab must contact the referring provider for this information.

Providers who have questions regarding this policy should call the Provider Support Center (PSC) at 1-800-541-5555 or for questions related to CALPOS, call the POS/Internet Help Desk at 1-800-427-1295. If illegal use of a BIC is suspected, call 1-877-347-4321.